Student Guide to Technology and Platform Support

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| **Technology Platform** | **Phone Number or Email Address** | **Website** |
| Examplify | **Exam Taker Support Line** Available 24 hours a day (866) 429-8889 (954) 429-8889  **Email** [support@examsoft.com](mailto:support@examsoft.com) | **Support Portal** 24/7 Online Resource Center [www.examsoft.com/support](https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.examsoft.com%2Fsupport&data=05%7C01%7CAmy.Vanderkolk%40franciscanalliance.org%7C297c2b3f51924013dc2a08db896468af%7C4b843c54adae4ff29f04d9248f52101e%7C0%7C0%7C638254836568197496%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=VtT%2BjQTmVRTWNkY5TVOts9FRbmX%2FpUZ4DCR9%2FlMGRJE%3D&reserved=0)  [www.examsoft.com/sesn](http://www.examsoft.com/sesn) |
| Assessment Technologies Institute, Inc. (ATI) | +1 800 667 7531  TECHNICAL SUPPORT HOURS:  7 a.m. - 7 p.m. (Central), Monday – Friday | [www.atitesting.com](http://www.atitesting.com)  ONLINE SUPPORT:  Live Chat (click the red chat box on the right during office hours) |
| Evolve | +1 800 222 9570 | [Contact - Evolve Support Center (elsevier.com)](https://nam10.safelinks.protection.outlook.com/?url=https%3A%2F%2Fservice.elsevier.com%2Fapp%2Fcontact%2Fsupporthub%2Fevolve%2F&data=05%7C01%7CAmy.Vanderkolk%40franciscanalliance.org%7C297c2b3f51924013dc2a08db896468af%7C4b843c54adae4ff29f04d9248f52101e%7C0%7C0%7C638254836568197496%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=JFjJjkxImq69AsgQ3qaIrJHSY26OGjjA7KsvPKsO3Tk%3D&reserved=0) |
| Body Interact | [support@bodyinteract.com](mailto:support@bodyinteract.com)  (Body Interact Support is located in Portugal. Please be aware when awaiting a reply) | [www.bodyinteract.com](https://nam10.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.bodyinteract.com%2F&data=05%7C01%7CAmy.Vanderkolk%40franciscanalliance.org%7C06de54085cd64f43d26908db8a1af059%7C4b843c54adae4ff29f04d9248f52101e%7C0%7C0%7C638255620544079711%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=SpxaIKGtRH7dGq4j1QVw6epSHW%2BF6HaniMjeeABTwbs%3D&reserved=0)  help.bodyinteract.com |
| MySTE portal | Cody Maxwell, Registrar/Bursar:   * 765-423-6400 * [Cody.Maxwell@franciscanalliance.org](mailto:Cody.Maxwell@franciscanalliance.org) | MySTE is located within [www.steson.org](http://www.steson.org)  Click the ‘Email Registrar’ box within the portal for assistance. |
| Learning Compass (CBT - Computer Based Training modules) | [HospCStuCoordinator@franciscanalliance.org](mailto:HospCStuCoordinator@franciscanalliance.org) |  |
| Franciscan Outlook Email | IS Help Desk: 1-800-346-2322 |  |
| EPIC (Franciscan Alliance electronic medical records) | [HospCStuCoordinator@franciscanalliance.org](mailto:HospCStuCoordinator@franciscanalliance.org)  IS Help Desk: 1-800-346-2322  Vocera 4555 and ask for ‘Nursing Informatics’ |  |
| Tech Support for University of Saint Francis resources (My Cougar Connection, Canvas, email, etc.) | USF Help Desk Send an email to [**support@sf.edu**](mailto:support@sf.edu) or call 260-399-8195, or extension 6027 from a campus phone to submit a ticket. The USF Help Desk’s normal hours of operation are M-F 7:30 a.m. to 5:00 p.m. | <https://www.sf.edu> |